Algonquin's Water Conservation Plan



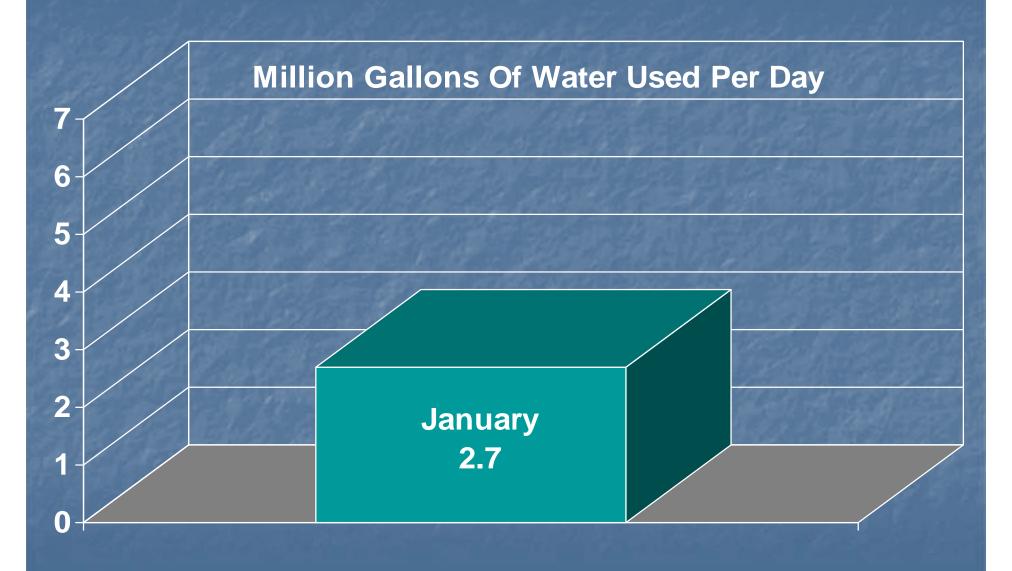
McHenry County Groundwater
Protection Task Force
April 12, 2011

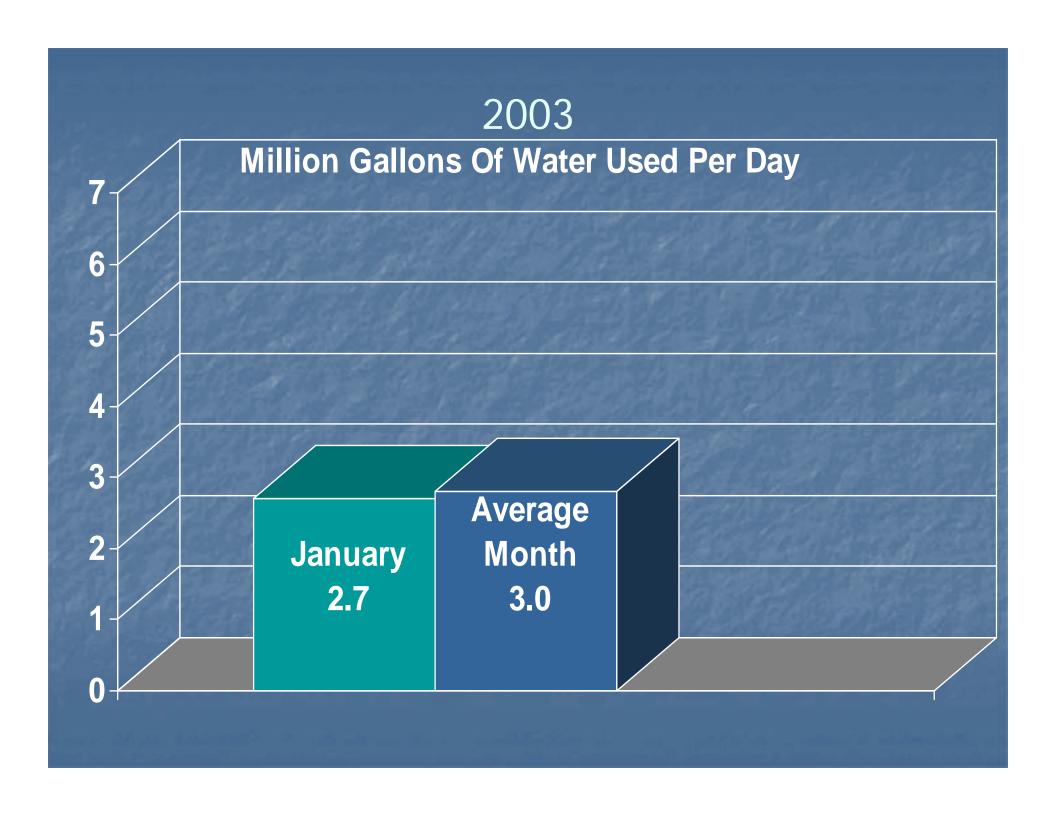
Presentation Outline

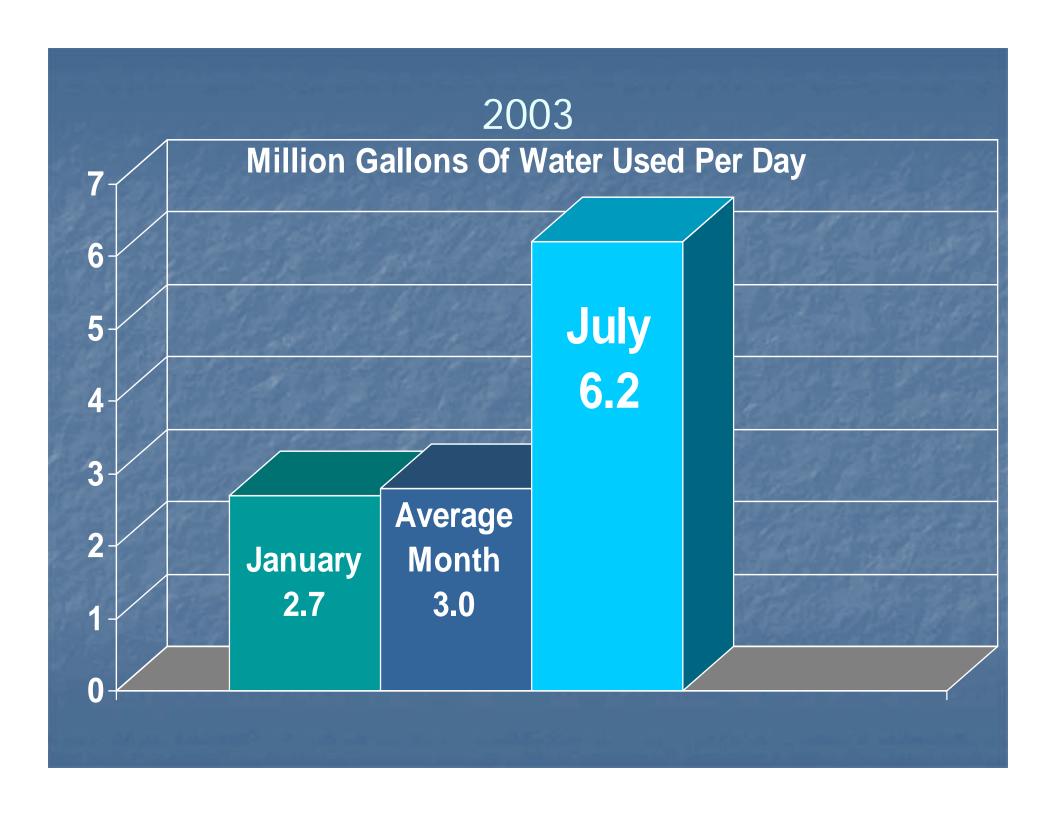
- Focus on water conservation
- Will expand to other topics
 - Coal tar
 - Phosphorous fertilizers
- Ideas and concepts can be transferred to other educational outreach efforts



- Good size lots (18,000 S.F.)
- Nice Incomes
- Lots of Landscaping
- Homeowner's water their expansive lawns and landscaping -A LOT







Extreme Seasonal Water Usage Created Problems

- Placed significant strain on our existing wells, water treatment plants, pumps and storage facilities, and more critically, our shallow aquifers
- Close to Maximum Sustainable Capacity
- Pumps could not keep enough water in elevated storage tanks
- Dangerously close to losing water pressure which would inhibit our ability to provide adequate fire protection



Extreme Seasonal Water Usage Short Term Solutions

- Made outside water use restrictions absolutely necessary
- Required significant capital upgrades to water facilities

Water System Upgrades 2004-2006

- 4 new wells (3 shallow installed, 1 deep proposed)
- Expansion of Existing Water Treatment Plant (under design)
- New Elevated Storage Tank (planned)
- New Water Treatment Plant (planned)
- Total cost Over \$8 million dollars

Addressing Long Term Situation

- Could continue expanding our production, storage and distribution facilities
- However, the strain on our existing wells and the aquifers would ultimately be too much
- Deep water option solves capacity needs, but creates barium issues at our wastewater plant

Establishing a Program

- Water conservation program idea started with Community Development Department
- Received approval from Village Manager
- Village Board directed staff to create a Water Conservation Plan
- Needed buy-in from all Village departments—created a committee to create water conservation program

Water Conservation Program

 Needed to completely change the mindset of residents and business owners regarding their <u>use of water</u> and <u>understanding of a groundwater</u> <u>dependent municipal water system</u>

Water Conservation Program

Main Components:

- Outside Water Use Restrictions
- Public Outreach Heavy Emphasis On Education
- 3. Village Operations
- 4. Enforcement Measures
- Seasonal Water Rates

Water Conservation Program Outside Water Use Restrictions

Four Different Water System
Status Levels

Water Conservation Program Outside Water Use Restrictions

Green - "Conservation"

- Outside landscape irrigation is allowed every day, but only before 9:00 AM and after 6:00 PM
- It doesn't matter what season it is, we really don't want property owners watering during the middle of the day

Water Conservation Program Outside Water Use Restrictions

- Yellow "Even/Odd" Outside landscape irrigation is allowed every other day, but only before 9:00 AM and after 6:00 PM
- change to yellow status in June (date set by President with advice from staff)



Water Conservation Program Outside Water Use Restrictions

Orange – "Even/Odd Mornings Only"

 Outside landscape irrigation is allowed every other day, but only before 9:00 AM

Water Conservation Program Outside Water Use Restrictions

Red – No outside water usage at all

Water Conservation Plan Public Outreach

Public Outreach Included A MarketingCampaign – Logo and Slogan



"Every Drop Counts"

Water Conservation Plan Public Outreach

- Water Brochures mailed to every resident each May. Describes outside watering restrictions, surcharge rates, conservation ideas.
- Door Hangers left at properties where property owner's were constantly watering

Water Conservation Plan Public Outreach

Refrigerator magnets



Water Conservation Plan Public Outreach

 Business Education – Direct mail piece – emphasized irrigation system timing and encouraged use of drought tolerant plants

Water Conservation Plan Public Outreach

- Elementary School Presentations
- All elementary schools in Village or where Algonquin students in attendance
- "Every Drop Counts"
- Where water comes from, how Village's water system works, and how to conserve water
- Provided every student with a trinket



Water Conservation Plan Public Outreach

- Poster Contest
- "Who Can Save The Most Water" Contest
- Most unique water conservation technique contest down spouts into rain barrels, sump pump discharge to sprinkler



Water Conservation Plan Public Outreach

- Village Voice Mailbox/Email Messages
- Village newsletters and communications
- Village website
- Village events
- Press Contact
- Reverse E-911 Message



Water Conservation Plan Village Operations

- Train all staff
- Limited Watering Of Village Plant Materials
- Use tree bags
- Planted native, drought tolerant perennials



Water Conservation Plan Village Operations

- Added "Water Conservation" bumper stickers on all Village vehicles
- Added water status magnets to select Village vehicles





Water Conservation Plan Village Operations

Free Effluent Program - Village wastewater treatment plant offered landscaping contractors to fill up their tanker trucks with effluent. Helped keep newly planted trees and shrubs alive.

Water Conservation Plan Enforcement Measures

- Hired Seasonal Enforcement Staff
- Expanded staff's ability to write citations
- Adopted Zero Tolerance policy for violators Tickets \$100
- Encouraged community enforcement
- "Narc On Your Neighbor"
- Centralized complaint handling
- Use Aerial Photography as a great tool

Not Rocket Science



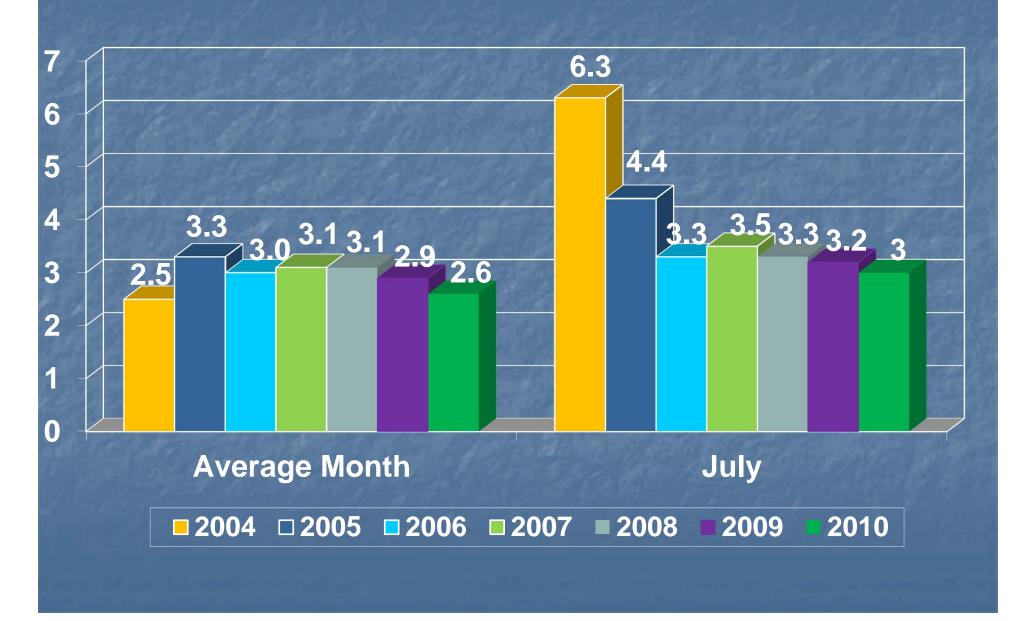
Water Conservation Plan Seasonal Water Rates

- As a monetary incentive for our residents to conserve water, we have a surcharge water billing rate during June, July and August.
- Normal water billing rates apply for homeowners
 that use up 18,000 gallons of water a month or less
- Any usage above 18,000 is billed at triple the normal rate
- Only 8.7% paid a surcharge
- Great way to target those who waste water

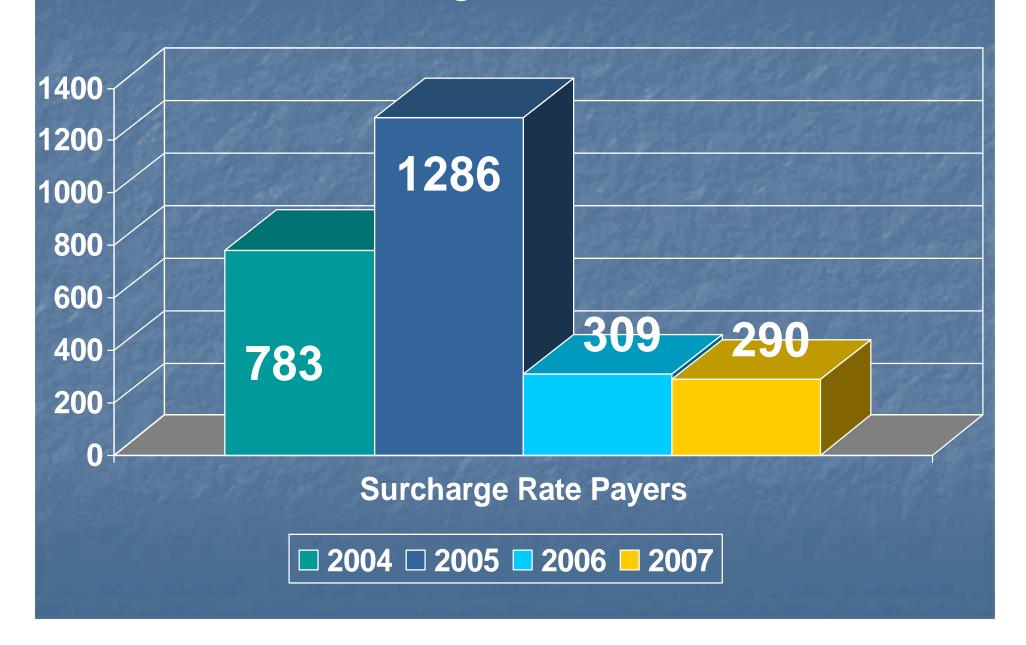
Water Conservation Plan Was It Effective?

- Greater awareness was definitely accomplished
- More drought tolerant plants prevalent in community
- Rarely see sprinklers on every street

Million Gallons Of Water Used Per Day



Did Surcharge Rates Work?



Water Conservation Plan What mistakes did we make?

- Try not to change your use restrictions –
 i.e. new colors, times, etc.
- Don't restrict all outside water usage
- Be consistent with enforcement
- Be ready for success

Water Conservation Plan Key things to remember

- Must have support from all levels, especially elected officials
- Strongly recommend team approach with implementation done by all departments
- Education very important, can't just "lay down the law"
- Lead by example

Water Conservation Final Thoughts

- Water shortages are real
- Significant <u>regional</u> matter
- Aquifers don't know jurisdictional boundaries
- The sooner you create and implement a water conservation plan the better!
- Happy to share our plan and experiences.



"Every Drop Counts"