

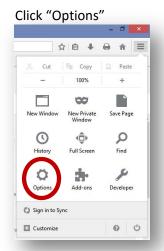
### HELP DOCUMENT browser cache clearing

One of the challenges of any web application is writing code to comply with dozens of different web browsers. Each browser has multiple versions and settings which yields thousands of variables. Oxcart Permit Systems has been written and extensively tested to work best with the most current versions of Mozilla Firefox, Google Chrome and Microsoft Internet Explorer.

If you are having problems with any functionality of Oxcart on your computer using the latest version of these browsers, please use private browsing, or make sure to clear your cache and restart your browser. This document will show you how to do that with Firefox, Chrome and Internet Explorer.

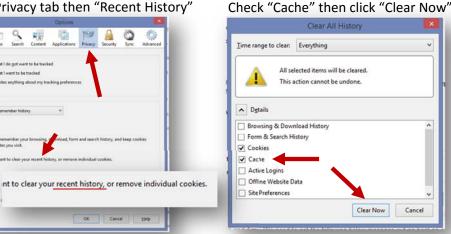


#### For older versions of Firefox:



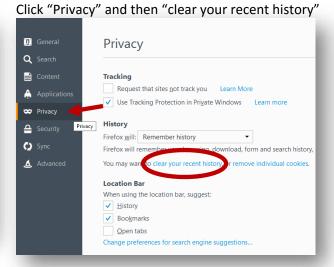


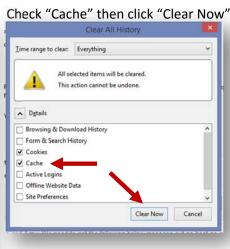
Click the Privacy tab then "Recent History"



For newer versions of Firefox:









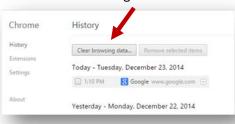
# HELP DOCUMENT browser cache clearing



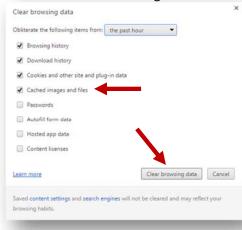




#### Click "Clear browsing data"



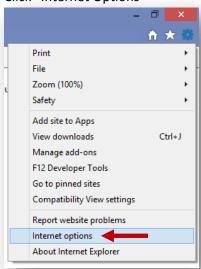
#### Check "Cached images and files", then click "Clear browsing data"





#### Microsoft Internet Explorer 11

#### Click "Internet Options"



#### Click "Delete"



## Check "Temporary Internet files and website files" the click "Delete"

