

EMERGENCY TELEPHONE SYSTEM BOARD
MEETING September 18, 2003

D.C. Weber, Chairman, called the McHenry County Emergency Telephone System Board to order on September 18, 2003, room C140 in the McHenry County Government Center, Woodstock at 9:00 A.M., for a regular meeting.

MEMBERS IN ATTENDANCE: D.C. Weber, D.C. Joe Hallman, Vice-Chairman, Chief Ken Mrozek, Captain Glenn Olson, Sgt. Dick Johns, Commander Phil Dammeir, Sgt. Bob Harper, Officer Jim Molnar, Director Barry Valentine, Claire Kinter, and John Shay.

MEMBERS ABSENT: Chief Ken Rydberg and Chief Dennis Ahrens.

STAFF IN ATTENDANCE: Tiki Carlson, 911 Coordinator and Wileen Peterson, Administrative Specialist

VISITORS: Cliff Hammarstrom, Radicom; Mary Christiansen and Keith Svendsen, ALG-LITH FPD; Kathy Kempe, Crystal Lake PD; Bob McCallum, IRSYS; and Steve Kite.

ADDITIONS OR CORRECTIONS TO THE MINUTES: NONE

MOTION: by Captain Olson, second by John Shay, to accept the August 2003 ETSB meeting minutes. All members present voted AYE. Motion passed.

CORRESPONDENCE:

Letter from The Salvation Army regarding providing 911 information to PSAP's for homebound elderly assistance. (in packet)

TREASURER REPORT: The Treasurer's report was submitted. Balance as of August 30, 2003, was \$2,786,777.60 in the General Account. Tiki advised the board that this month's report did not include SBC surcharge remittance as it was received after the first of September. It will reflect on the next report.

MOTION: by Barry Valentine, second by D.C. Hallman, to accept the Treasurer's Report as submitted and place on file for future audit. All members present voted AYE. Motion passed.

BILLS: Board members reviewed the bills.

MOTION: by Barry Valentine, second by Claire Kinter, to approve the 290001 expenditures in the amount of \$95,642.02 and 290100 expenditures in the amount of \$29,211.00 for the month of August. A roll call vote was taken. All members present voted AYE. Motion passed.

COMMITTEE REPORTS:

FINANCIAL: Barry Valentine advised the board he spoke to Treasurer Bill Le Few, and he advised that the ETSB should continue to do business as always and if there were a problem with bill payment, he'd process it.

TECHNICAL: There were some concerns regarding DCC that were cleared up and it is the committee's recommendation that DCC's reverse call notification system is the way to go.

MOTION: by Commander Dammeir, second by Officer Molnar, for the ETSB to enter into a 3-year contract with DCC in the amount of \$48,175, to be billed in the amount of \$16,058 per year, for an off site Emergency Telephone Notification System. A roll call vote was taken. All members present voted AYE.

There has been discussion at previous meetings about the importance of TSP (Telecommunications Service Priority) being placed on 9-1-1 related lines and circuits. The non recurring cost per line is \$128.46, with a monthly recurring charge of \$1.28 per line. The first step of this is applying to the FCC for sponsorship.

MOTION: by Sgt. Harper, second by Commander Dammeir, for the ETSB to apply for TSP to be placed on 30 McHenry County ETSB 9-1-1 trunk lines, 3 ETSB T1 circuits, and 9 ALI Data Circuits. All members present voted AYE. Motion passed.

PERSONNEL: NONE

TRAINING: EMD training will be October 23 & 30, November 6, 13, and 20. Please get names of TC's needing training to Wileen for registration. She is also requesting your assistance in obtaining copies of your TC's State EMD Certification.

PSAP: In addition to the upgrades coming for CAD, we will be looking at replacing the CAD PC's in dispatch and finding a replacement for the 37" mapping monitors that are not repairable.

NETWORKING: There has been discussion about upgrading the 6 – 56K lines at the non-gateway PSAP's to T1's. This will allow for speed and more versatility within the departments. After discussion

MOTION: by Sgt. Harper, second by Barry Valentine, for the six existing 56K lines and equipment located at Cary, Harvard, Lake in the Hills, Marengo, McHenry, and Woodstock be upgraded to T1's, and to purchase the necessary equipment in the amount not to exceed \$20,000. A roll call vote was taken. All members present voted AYE.

The committee has been working with Verizon on a contract for their 1XRTT Wireless solution.

MOTION: by Sgt. Harper, second by Captain Olson, to enter into contract negotiations with Verizon for the Wireless 1XRTT solution. All members present voted AYE. Motion passed.

After a lengthy discussion the plan being proposed is for the ETSB to pay the monthly wireless charges per unit. For two years, starting January 1, 2004, agencies (both police and fire) supplying an in-car/unit computer will receive the modem, cable, and antennae that work on the Verizon network (from the ETSB). Agencies with special needs (regarding the modem) will receive reimbursement from the ETSB, showing a **PAID INVOICE** for the required equipment, in the amount the ETSB would have spent on a PCMA card for that unit. Verizon is providing a guarantee on coverage and is approaching 100%.

The network as a whole will be made available to county Public Safety entities requiring access to the State Frame Relay network.

Officer Molnar explained to the board about HTE's Mobile Data Browser product. A web demo took place September 17th at the Algonquin Police Department. This solution will benefit both police and fire providing dispatch and inquiry function from HTE's CAD product in the field. Connectivity for the MDC's will help reduce the workload on the TC's, and allow other departmental applications to be run in the background. It is the feeling of the committee that HTE is moving in the right direction. Units will be able to message each other within the network. Other MDB clients were contacted and feedback was very positive.

MOTION: by Officer Molnar, second by Commander Dammeir, for the ETSB purchased the SunGard HTE Mobile Data Browser product in the amount of \$150,605 for message switch and client software license fees for 200 users, \$12,199 for the Message Switch Hardware and related software, and additional fees associated with project management, installation and training as accrued; with a total amount not to exceed \$219,774.00. It is the board's understanding that travel expenses will be billed separately. A roll call vote was taken. All members present voted AYE.

GRANT WRITING: RCC is still interested in providing grant writing assistance to the board. The committee will look into this offer to utilize their time as the board's is limited. A few members are attending the PSWIN conference and will be able to report on grants at the next meeting.

DISCUSSION:

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| 1. Award Emergency Telephone Notification System | Under Technical Committee |
| 2. Approve upgrade of existing 56K lines and equipment to T1 | Under Technical Committee |
| 3. Approve access to McHenry County ETSB Network | Discussed under Networking |
| 4. Approve of Wireless Network | Under Networking Committee |
| 5. Approve SunGard HTE MDB product | Under Networking Committee |

EXECUTIVE SESSION: NONE

INFORMATION ITEMS: Tiki needs to know who is interested in attending the INENA Conference in Springfield.

MOTION: by D.C. Hallman, second by Sgt. Harper, to adjourn. All members present voted AYE. Motion passed.
Meeting adjourned at 10:09 AM

**The next meeting is Thursday October 23, 2003
9:00 AM at McHenry County Government Center**

Coordinator's Report for September 18, 2003

CAD-

- ❖ Julie (our mapping technician) has meet with Wileen to go over the map and work that GTG completed. She is working on clearing up street name and address range discrepancies. We will need to look at purchasing an external modem to allow her to send/receive email files to/from the ETSB owned PC. We also need to get pricing for a MSOFFICE license (Word and Excel) for her PC. This will allow for an exchange of information between the 911 office and the mapping PC.
- ❖ The New ISeries (previously know as the AS/400) has arrived and is scheduled to be installed on Tuesday September 23rd. At NOON on Tuesday (unless notified of a time change) data transmission TO AND FROM the existing AS/400 will be terminated. EXPECT A DOWN TIME OF 24 HOURS OF THE AS/400 FOR MIGRATION TO THE NEW ISERIES. PLEASE inform ALL of your telecommunicators and records clerks that they will NOT have access to the 400 until AFTER the migration is complete and tested. Also, PLEASE notify ALL of the agencies you dispatch for that use FIRES or CAD RMS. Your patience is appreciated.
- ❖ Harvard PD experienced a problem with one of their CAD PC's. It appears as though the hard drive has crashed. Prairie Grove PD called with a similar problem. We are running out of spares, so we will need to take a serious look at replacing the CAD Dispatch workstations, and coming up with a solution for those PC's that still need to run off of Win95 for the Shiva's (dial up w/s).

PSAP/911-

- The printer purchased for Nunda Fire is now fully functioning. I will be getting together a proposal for the board to start upgrading other R/R printers that need to be replaced. The R/R printers, in the fire departments, can also receive dispatches from HTE CAD.
- Algonquin PD's 9-1-1 ANI Controller crashed on Friday August 29th due to the power supply burning out. Restoration was complete in about 5 hours. The power supply was replaced.
- Cary PD's ALI controller locked up around midnight on September 7th. They were receiving INODE errors which brought the controller down. Resolution was at 2:30 AM by resetting the Ali Controller.

WIRELESS 911-

- ❖ None

CORRESPONDENCE-

- Information from Nelson Systems regarding Call Evaluation Software
Salvation Army's request for assistance by PSAP's in emergency evacuation

MISCELLANOUS INFORMATION –

- None