

EMERGENCY TELEPHONE SYSTEM BOARD
MEETING December 17, 2009

Chairman Art Weber called the McHenry County Emergency Telephone System Board to order December 17, 2009, at 10:03 AM at the City of McHenry Council Chamber Room for a regular meeting.

MEMBERS IN ATTENDANCE: Art Weber, Chairman, Sgt. Dick Johns Vice Chairman, Chief Ken Rydberg, Chief Jim Saletta, DC Geoff Cooker, Captain Dave Shepherd, Director Barry Valentine, Jim Molnar, Mark Kuhlman, Deb Palmsiano, and Mike Vest.

MEMBERS ABSENT: John Shay, and Sgt. Rich Solarz.

STAFF IN ATTENDANCE: Tiki Carlson, Coordinator, Wileen Peterson, Application Specialist, and Robin Gibbs, Admin Specialist.

VISITORS: D.C. Ken Caudle, HUFd; D.C. Joe Krueger, MTFPD; Brian Knop, MCSO; Mary Christiansen, ALFPD;; Lou Vernagallo, SEECOM; D.C. Dennis Harris, CLPD.

ADDITIONS OR CORRECTIONS TO THE MINUTES:

MOTION: by Barry Valentine, second by Captain Shepherd, to accept the November 19, 2009 minutes. All members present voted AYE. Motion passed.

CORRESPONDENCE: McHenry County IT is requesting support with their GRAFOS project.

TREASURER REPORT: The Treasurer's report was submitted. Balance as of November 30, 2009, was \$1,744,561.37 in the General Account.

MOTION: by Barry Valentine, second by Captain Shepherd, to accept the Treasurer's Report as submitted and place on file for future audit. A roll call vote was taken. Members voting AYE: Cooker, Johns, Kuhlman, Molnar, Palmsiano, Rydberg, Saletta, Shepherd, Valentine, Vest, and Weber. Members voting NAY: none. Motion passed.

BILLS: Board members reviewed the bills.

MOTION: by Barry Valentine, second by Mike Vest, to approve the 290001 expenditures in the amount of \$90,922.16, and 290100 in the amount of \$111,173.57, for the month of December. A roll call vote was taken Members voting AYE: Cooker, Johns, Kuhlman, Molnar, Palmsiano, Rydberg, Saletta, Shepherd, Valentine, Vest, and Weber. Members voting NAY: none. Motion passed.

COMMITTEE REPORTS:

FINANCIAL: The FY09-10 budget started December 1, 2009. The ETSB will review legislation on how to spend, and do an audit of our expenses.

TECHNICAL: We are in need of upgrading our ETrust Anti Virus. A requisition was sent to Central Purchasing, and three quotes were presented.

MOTION: by Jim Molnar, second by Mark Kuhlman, to approve the upgrade in an amount not to exceed \$8325.00 A roll call vote was taken. Members voting AYE: Cooker, Johns, Kuhlman, Molnar, Palmsiano, Rydberg, Saletta, Shepherd, Valentine, Vest, and Weber. Members voting NAY: none. Motion passed.

PERSONNEL: Chief Rydberg will have a meeting when the reviews are completed.

TRAINING: None

PSAP: None

DISCUSSION/INFORMATION:

Art Weber presented a plaque to Dennis Harris in appreciation of his time served on the ETSB.

MOTION: by Chief Rydberg, second by Captain Shepherd, to adjourn. All members present voted AYE. Motion passed.

Meeting adjourned at 10:54 AM

The next meeting is 9:00 AM Thursday January 21, 2010

****EMA/911 Training Room****

Coordinator's Report for December 17, 2009

HTE APPLICATIONS-

- ❖ Some agencies that use Field Reporting have experienced an issue where their reports are not going over to CRIMES. The reports have been recovered, and re-exported to CRIMES, however if your agency needs to locate reports, please send an email to the office advising which reports need to be located. Include the RD#, the officer, and the date of the incident.

VISIONAIR APPLICATIONS-

- If any dispatcher receives an error upon signing into CAD that they are UNABLE to connect to the Fire Server, or RMS server, please let us know immediately! The "next call #'s" are pulled from those servers, and if a TC is not able to connect, they will NOT get a correct number!!
- We have turned on the interface between CAD and VisionFIRE, which allows the shell records to be added to the VisionFIRE product. The goal was that agencies have an entire year of data in one system. There were issues for a few hours on December 10th with call numbers, however the issue has been corrected, and all numbers should be accurate. Please note that the OCA no longer has the agency "FD" in front of it. This is due to the numbering requirements of NIFIRS.
- The interface to VisionRMS from CAD was not quite as a smooth transition. Call numbers were incorrect for approximately 10 hours on the 10th, and a group of us, along with VisionAIR stayed until after midnight to get the numbers straightened out. VisionAIR has corrected the database problem, and we are ready to turn back on the interface. Harvard was completed Tuesday as a test, and has been working without a problem. The rest of the agencies will be completed this week. The change is transparent to the dispatchers.
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- PSAP Administrators and Core Group Members met again last month after the board meeting to discuss CAD issues, concerns, and other related topics. Notes from the discussion can be found on the ETSB Intranet website at : <http://www.mcetsb.org/notes.html>
- Please advise your TC's if they are coming across addresses that are not GEO-VALIDATING we need to know, and get them added to the system. We can't fix the issues if they are not being brought to our attention! A packet was handed out to each PSAP Admin in attendance of the last PSAP Admin/Core meeting. If you have addresses that are not coming up, please send them to the office so we can determine what the problem is.
- Ryan has written a view only application called "WatchDog/FireDog" that is filtered by agency that can be accessed via our intranet web page at: <http://www.mcetsb.org/view.html>. An email will be sent out after today's meeting with instructions on how to access it.
- A police mobile focus group has met three times now, most recently yesterday, to go over issues and concerns they are having. Of the 14 agencies represented, the consensus is the majority of the issues have been resolved. There are still a few functionality questions, but nothing that is prohibiting anyone from using the system. Again the users were able to answer questions asked yesterday. Notes from the second meeting, and those held after can also be found at: <http://www.mcetsb.org/notes.html>
- The Fire Mobile Users also will be meeting again after the first of the year.
- Reminder: VisionINFORM, to get call information, is available over the laptops for those who do not have a VPN or direct access to our network.

PSAP/911-

- Knox Box testing took place on December 15th. Thank you to those who participated on the 13 degree morning. The next test should be in much warmer weather.

NETWORK / VERIZON- CORRESPONDENCE-

MISCELLANEOUS INFORMATION- REMINDERS –

If something doesn't "seem right" let us know, give us a call!!

Reminder: Please remind your TC's to contact the office or on call person (after hours) if they receive a call from Mission Control, Plant, Motorola, or the 911 Resolution Center regarding any reported issues with the respective 911 system. There have been a few instances recently that we have not been made aware of by the PSAP

Here is an example of the Watch Dog / Fire Dog

WatchDog - Windows Internet Explorer

http://www.mcetsb.org/View.asp?Agency=CAPD

WatchDog

WatchDog Cary Police

Assigned Units					
OCA Number	Complaint	Unit ID	Status	Location	
CAPD-09-008423	LOCKOUT PD	1C12	DIS	1332 MULBERRY LN	

All Units						
Unit ID	Area	Status	Officer ID	Officer	Vehicle	Odometer
1C10	C	AVA	CA2179	SIRTORI,JUAN CARLOS	5	42167
1C11	1	AVA	CA2169	KELLEY,TIMOTHY	6	21779
1C12	2	DIS	CA2200	LORENZ,MICHAEL	10	9959
1C50	C	OUT	CA2159	SZATKOWSKI,JOHN	12	11366

Done Internet 100%

FireDog - Windows Internet Explorer

http://www.mcetsb.org/View.asp?Agency=SGFD

FireDog

FireDog Spring Grove Fire

Assigned Units						
OCA Number	Complaint	Unit ID	Status	Location	IRA	
No Units On Call						

All Units							
Unit ID	Area	Status	Officer ID	Type	Officer	Vehicle	Odometer
1800	ALL	AVA	SGF8901	COMMAND	TOBIASZ,RICH	1800	0
1802	ALL	AVA	SGF1802	COMMAND	1802	1802	0
1844	ALL	AVA	SGF1844	ENGINE	1844	1844	0
1845	ALL	AVA	SGF1845	ENGINE	1845	1845	0
1850	ALL	AVA	SGF1850	SQUAD	1850	1850	14243
1851	ALL	AVA	SGF1851	AMB	1851	1851	0
1853	ALL	AVA	SGF1853	2ND AMB	1853	1853	0
1855	ALL	AVA		PERSONAL			0
1859	ALL	AVA		UTILITY			0
1860	ALL	AVA		ATV			0
1865	ALL	AVA	SGF1865	BRUSH	1865	1865	0
1878	ALL	AVA	SGF1878	TENDER	1878	1878	0
1879	ALL	AVA		TENDER			0
1890	ALL	AVA	SGF1890	SUPPORT	1890	1890	0
1891	ALL	AVA		BOAT			0
1893	ALL	AVA		SNOW			0
SPGR	ALL	AVA					0

Done Internet 100%