

MORE INFORMATION

SERVICE COMPLAINTS

Pace Customer Relations

Phone: 800-606-1282

Email: passenger.services@pacebus.com

Website: www.pacebus.com

TITLE VI PROGRAM NOTICE

No person in the United States shall on the ground of race, color, or national origin be excluded from participation in, denied the benefit of, or subjected to discrimination under any program or activity receiving Federal Financial assistance. (42 USC 2000d)

MCRide operates without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act. Any person who believes he or she has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with MCRide.

Título VI Aviso del Programa

A ninguna persona en los Estados Unidos, por su raza, color de piel o nacionalidad, se le podrá excluir de la participación, negar los beneficios o ser objeto de discriminación en un programa o actividad que recibe asistencia financiera federal. (42 USC 2000d)

MCRide funciona sin tomar en cuenta la raza, color o el origen nacional, de acuerdo con el Título VI de la Ley de Derechos Civiles. Cualquier persona que crea que ha sido perjudicada por alguna práctica discriminatoria ilegal bajo el Título VI puede presentar una queja con MCRide.

Por Información en Español

Este folleto está disponible en español, visite nuestra pagina de Internet para obtener una copia: www.McHenryCountyIL.gov o <https://www.pacebus.com/es/dial-ride-services-mchenry-county>

PROGRAM BROCHURE

Updated: March 2024



**IN PARTNERSHIP
WITH PACE BUS**

To request a trip, please call 1-800-451-4599



MCRIDE
LOCAL. DEPENDABLE.

GETTING A RIDE

MCRide service is a “coordinated countywide paratransit service: and buses do not travel in a fixed route each day. Riders schedule their trips in advance and the vehicle provides curb-to-curb service.

Seniors (60+) and Individuals with Disabilities can schedule a ride up to seven days in advance of their trip. The general public can schedule a ride up to two days in advance of their trip.

To reserve a trip on MCRide call **1-800-451-4599** or use 711 for the Illinois Relay Service.

Call takers will register you during your first call.

Remember to schedule your initial pick up and the return trip. Riders unable to keep a reservation must cancel their trip at least two hours before the scheduled pick-up time.

WHERE & WHEN CAN I RIDE?

All individuals (general public) are eligible for travel to/from/within **McHenry County**, and parts of Kane and Lake counties. Whether you need transportation for work, school, shopping, or medical appointments, MCRide provides a flexible way to travel.

MCRide service operates every day, except for holidays, from **5:00 am to 11:00 pm.**

Call **1-800-451-4599** to schedule a ride.

HOW MUCH IS A TRIP?

The fares for the general public are \$4.00 for the first five miles. Fares for seniors (60+) and individuals with a disability are \$2.00 for the first five miles. All riders are charged \$0.25 per mile after the first five miles.

When you call to make a trip reservation, the Call Center will tell you how much your fare will be. MCRide currently only accepts cash fares.

BASE FARE	FIRST 5 MILES	EACH ADDITIONAL MILE
GENERAL PUBLIC	\$4.00	\$0.25
SENIORS (60+)	\$2.00	\$0.25
INDIVIDUAL WITH A DISABILITY	\$2.00	\$0.25

QUESTIONS?

For questions or comments about this program, call the McHenry County Division of Transportation at 815-334-4981